

Annual Report of Grievance Redressal Committee



MGM INSTITUTE OF PHYSIOTHERAPY

MGM Campus, N-6, CIDCO, Aurangabad - 431003 (Maharashtra - India)
Ph No. : 0240 - 6482000 (Ext. 2914, 15), Email : mgmiph@themgmgroup.com
Website : www.mgmiop.edu.in
(Affiliated to Maharashtra University of Health Sciences, Nashik
Recognized by Maharashtra State OTPT Council, Mumbai)

Grievance Redressal Committee

Annual Report of Committee (Academic year 2022-23)

Name of Committee: Grievance redressal committee

No of Meeting held in the Academic year: 02

Date of Meeting 01: 22nd August 2022

Date of Meeting 02: 28th January 2023

No of awareness activity / Events conducted: 01

Name & date of awareness Activity /Event Conducted:

1. Activity Name: Introduction of Grievance redressal committee in 1st BPTth induction program

Date: 03-02-2023

No of complaints reported to committee: 02

No of complaints addressed by the committee: 02

Average duration required to solve the complaint: 07 Days

Any other: none

Principal

MGM Institute of Physiotherapy,
Chhatrapati Sambhajinagar

Member Secretary

Grievance Redressal Committee



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Grievance Redressal Committee

Annual Report of Committee (Academic year 2021-22)

Name of Committee: Grievance redressal committee

No of Meeting held in the Academic year: 02

Date of Meeting 01: 23rd August 2021

Date of Meeting 02: 21st February 2022

No of awareness activity / Events conducted: 01

Name & date of awareness Activity /Event Conducted:

1. Activity Name: Introduction of Grievance redressal committee in 1st BPT^h induction program

Date: 04-05-2022

No of complaints reported to committee: 02

No of complaints addressed by the committee: 02

Average duration required to solve the complaint: 07 Days

Any other: none


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Chhatrapati Sambhajinagar


Member Secretary
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Grievance Redressal Committee

Annual Report of Committee (Academic year 2020-21)

Name of Committee: Grievance redressal committee

No of Meeting held in the Academic year: 02

Date of Meeting 01: 25th August 2020

Date of Meeting 02: 23rd February 2021

No of awareness activity / Events conducted: 01

Name & date of awareness Activity /Event Conducted:

1. Activity Name: Introduction of Grievance redressal committee in 1st BPT^h induction program

Date: 15-03-2021

No of complaints reported to committee: 03

No of complaints addressed by the committee: 03

Average duration required to solve the complaint: 07 Days

Any other: Due to covid pandemic online session was conducted, whenever back to the routine hands on classes will be resumed.


Principal
MGM Institute of Physiotherapy
Chhatrapati Sambhajnagar


Member Secretary
Grievance Redressal Committee



MAHATMA GANDHI MISSION

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Grievance Redressal Committee

Annual Report of Committee (Academic year 2019-20)

Name of Committee: Grievance redressal committee

No of Meeting held in the Academic year: 02

Date of Meeting 01: 26th August 2019

Date of Meeting 02: 24th February 2020

No of awareness activity / Events conducted: 01

Name & date of awareness Activity /Event Conducted:

1. Activity Name: Introduction of Grievance redressal committee in 1st BPTth induction program

Date: 15-10-2019

No of complaints reported to committee: 02

No of complaints addressed by the committee: 02

Average duration required to solve the complaint: 7 Days

Any other: none


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Member Secretary
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Grievance Redressal Committee

Annual Report of Committee (Academic year 2018-19)

Name of Committee: Grievance redressal committee

No of Meeting held in the Academic year: 02

Date of Meeting 01: 27th August 2018

Date of Meeting 02: 25th February 2019

No of awareness activity / Events conducted: 01

Name & date of awareness Activity /Event Conducted:

1. Activity Name: Introduction of Grievance redressal committee in 1st BPTTh induction program

Date: 08-10-2018

No of complaints reported to committee: 02

No of complaints addressed by the committee: 02

Average duration required to solve the complaint: 07 Day

Any other: none


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Chhatrapati Sambhajnagar


Member Secretary
Grievance Redressal Committee